

**Questions and responses regarding**  
**RESUME TOOLS**  
**PROCESSING & DATA EXTRACTION/INTELLIGENT SEARCH & MATCH**  
**Request for Proposals # 200911564**  
**Issued by**  
**MAINE DEPARTMENT of LABOR**  
**BUREAU of EMPLOYMENT SERVICES**  
**January 21, 2010**

**1. What is the budget for this project?**

We have not established a definite minimum or maximum budget amount. We understand that costs associated with software development, maintenance and file storage does vary within the industry. Last year we conducted a very limited and informal Request for Quotes. We ascertained that we could expect that application development costs for a resume' module to be between \$120,000 and \$200,000 and associated annual support and maintenance costs to be in the \$15,000 to \$30,000 range.

**2. What information is available that defines the technical design and capabilities of Maine's current system?**

The Maine Job Bank website: [www.mainecareercenter.com](http://www.mainecareercenter.com) contains introductory information and a list of Frequently Asked Questions that explain the capabilities of the services the site currently provides.

**3. Can Maine supply the exact layout of the fields and file structure for the current system's jobs, and the fields used in job searches?**

Job Seeker and Employer Flow charts (at the end of this document) describe the content of the data used to create the Job Match Profile and the Job Order.

**4. Does Maine have an API for the bidder's application to access Maine's Job Bank data for job searches? If not, will Maine provide an API or would the bidder be required to develop an API to access Maine's Job Bank data?**

We have defined in the RFP is an external tool that provides an API for our application to programmatically access it

**5. If the bidder would be required to develop an API to access Maine's Job Bank data, does Maine have specifications for the API? What are the required**

**parameters, and what response does Maine expect to receive to the data requests and results requests?**

Again, we are not asking the bidder to directly access the Maine Job Bank data. The selected tool would provide for storage of resumes and job information, but to satisfy our requirements it would also provide an interface for the Maine Job Bank application to interface to it.

**6. Does Maine expect the existing and proposed systems to have a real-time interface where parameters can be passed during a live session on one system and the search results using those parameters on the other system are provided to the user in that live session?**

Specifically, these points in the RFP are relevant here ("other applications" referenced below includes Maine's Job Bank and it would be our responsibility to take advantage of the API the vendor provides in order to fit it into the Maine's Job Bank application):

*Resume Parsing*

Provides an API (application programming interface) to allow other applications to programmatically feed an uploaded resume to the tool and to access the parsed resume data elements via XML, Web Services, or other industry-standard communications mechanism which must be clearly articulated in the proposal.

*Intelligent Search and Match*

Provides an API (application programming interface) to allow other applications to feed job information to the tool and to access the results of the resume-driven job match via XML, Web Services, or other industry-standard communications mechanism which must be clearly articulated in the proposal

**7. The tool must prompt job seekers using yes or no answers to questions based on the provided position title and employer, as opposed to requiring the user to write their own job description. Is this describing the functionality of a "resume wizard," something that walks the user through the process of creating a resume? Or is it describing a process whereby the user finds a job in Job Central™ and uses the resume module to determine whether it's a good fit? Something else?**

The Maine Job Bank registration and profile creation process enables the user to enter information by using simple point and click commands. We envision that the resume builder tool will provide the same functionality and not require the user to data enter detailed job descriptions. We are interested in providing users with a compatible platform that walks them through the process of creating a resume.

**8. As a privately held company, we do not have a recent financial audit statement. Is this a requirement for submitting a bid on the RFP? If it is not, will we be required to provide this if selected?**

In lieu of a financial audit statement from an auditing firm we ask that your proposal include a statement from the company's president and/or chief financial officer that speaks to the financial stability of your organization.

**9. Can as a sample of resume used Generic form attached?**

We will not be providing a generic resume sample. There are a wide array of resume formats and resources available to be reviewed through research on the topic.

**10. Is there a final list of formats?**

No. The final file format must be in a secure format available for both downloading and uploading. A secure format is necessary to send via email to multiple end users. The list you referred to represents example of acceptable formats.

**11. Do we understand correctly that resume in different formats is needed for downloading purposes only?**

See above

**12. Could you please provide us with more detailed description of a purpose (ideally – scenario of actions with an example of specific resume)?**

No additional information will be provided. Please refer to the specifications outlined in the RFP.

**13. Do we understand correctly that you would not like to have resume with predefined keywords, but would like to recognize resume created in any form and sequence?**

The RFP page 2., under "Resume Parsing" suggests that the application would have ability to identify skills by using both keywords and word sequence.

**14. What other access mechanisms except "XML" and "Web Service" have to be realized?**

The application must be accessible as describe under the State of Maine's Information Technology policies. Please refer to <http://www.maine.gov/portal/policies/accessibility.html>

**15. Do we understand correctly that we will have to project our own dialect XML for this project? Or we have to realize an existing dialect?**

**Intelligent Search and Match: Provides an API (application programming interface) to allow other applications to feed job information to the tool and to access the results of the resume-driven job match via XML, Web Services, or other industry-standard communications mechanism which must be clearly articulated in the proposal.**

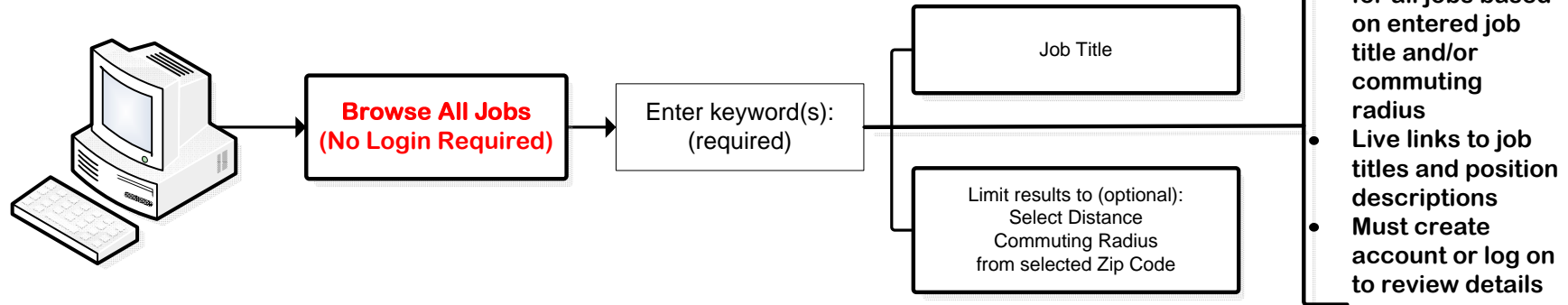
**Do we understand correctly that "Web Service" means not "SOAP+UDDI," but a different projected and described interface?**

No response

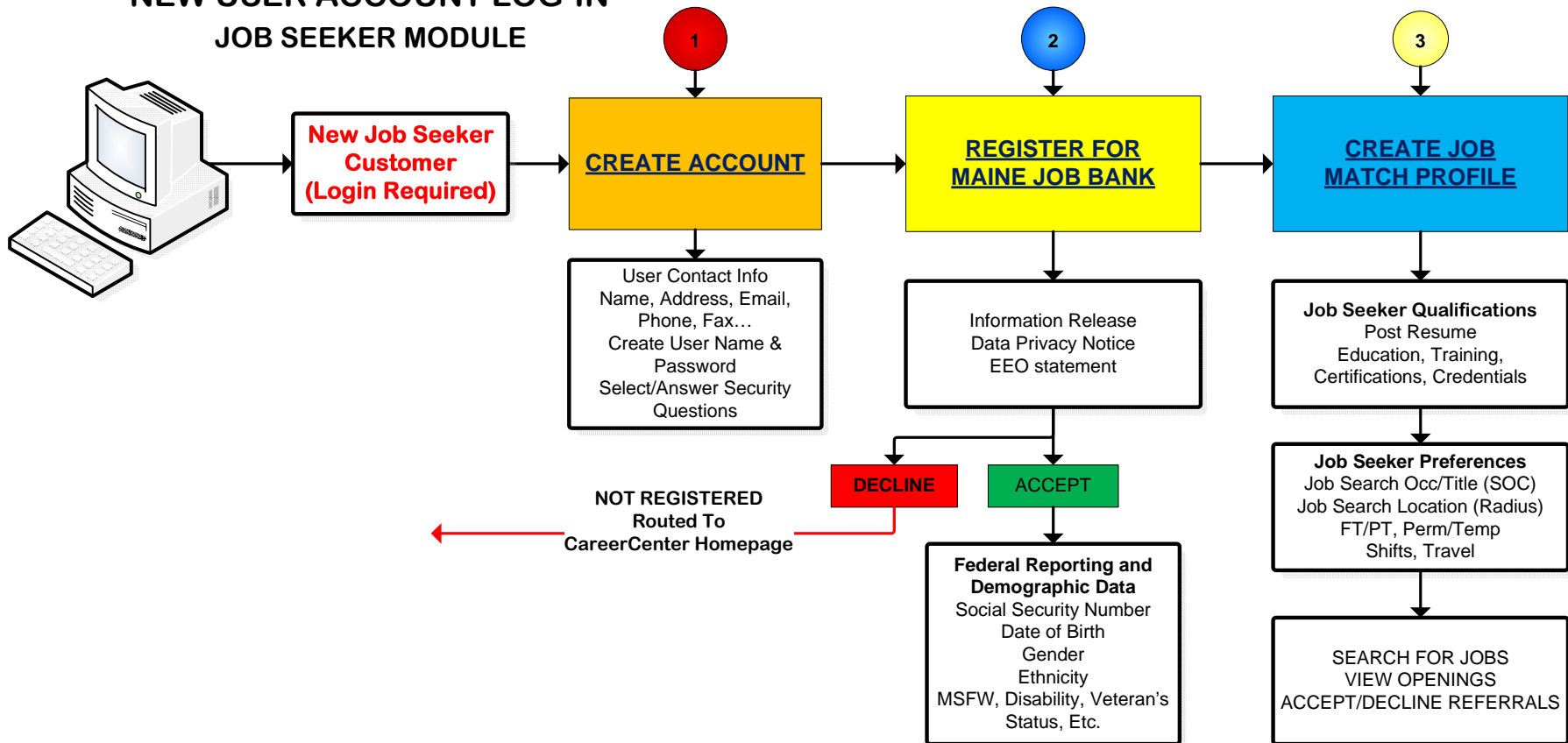
**16. What does term "similar resume" means? What kind of resumes can be considered as similar? Please provide 3-4 examples.**

The application must allow the employer to match an individual's resume with other job seekers who have similar resumes.

## BROWSE JOBS

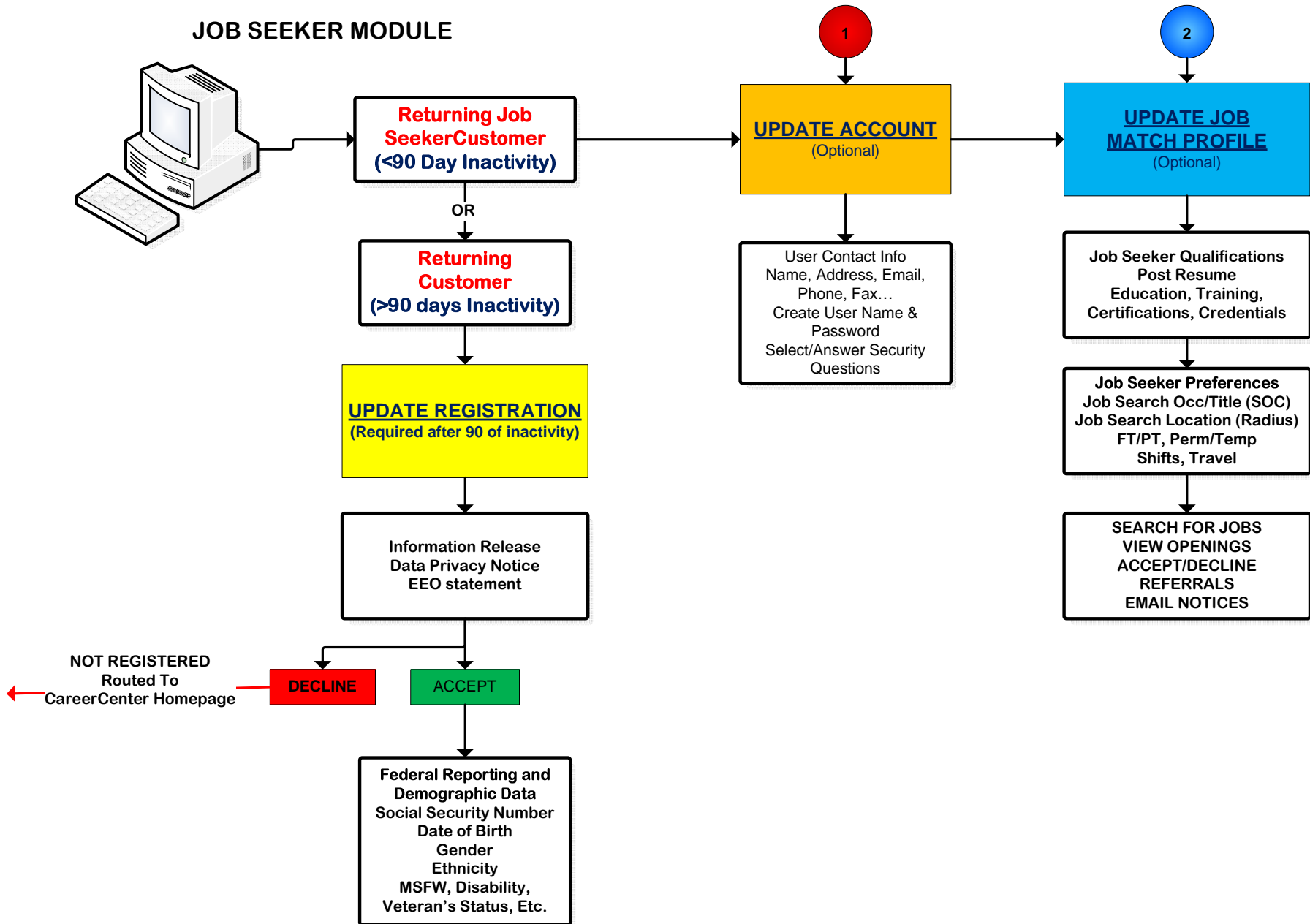
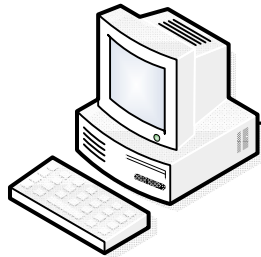


## NEW USER ACCOUNT LOG-IN JOB SEEKER MODULE



# EXISTING USER ACCOUNT LOG-IN

## JOB SEEKER MODULE



# EXISTING EMPLOYER ACCOUNT LOG-IN

